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### Dispute Resolution Information for Parents and Guardians:

Dear Parents and Guardians,

If for any reason you should have a dispute with the school, please contact the principal, Elizabeth Kpenkaan, to resolve any issues. If you cannot find a resolution after referring to the head of school, please feel free to contact the acting board president, Vanessa Havel, at [info@sbmontessoricharter.com](mailto:info@sbmontessoricharter.com). The board will contact you within 48 hours.